VETERANS

Service Officer Training/Claims Workshop November 4th and 5th 2022

Location: VFW Post 8845, Fort Smith 3005 Tilles Ave Fort Smith, AR 72901

Friday 11/04/2022 3:00pm to 7:00pm

Post Service Officer Training

- 1. What is new at the VA
- 2. PACT ACT clarification and where to find the actual law
- 3. Break
- 4. Why the PVSO is so important and how to better serve our Veteran's
- 5. Complete forms packet for the Post and how to fill them out, correctly

Saturday 11/05/2022 8:00am to 4:30pm **Claims Information Workshop**

- 1. PACT ACT facts and to whom they apply
- 2. The importance of "TIMELY" and our promise to you
- 3. Why claims are denied and how to appeal them many avenues, not just a hearing
- 4. National Guard, Reserves, and the difference in "Active Duty"
- 5. Two hours of open questions

Future locations to include:

Monticello or El Dorado West Memphis Mountain Home